

Active listening	Design	Logical reasoning	Questioning
Agility	Diplomacy	Mediation	Recall
Analysis	Discipline	Memory	Reframing
Authenticity	Divergent thinking	Mentoring	Respect
Brainstorming	Empathy	Mind mapping	Responsibility
Calmness	Experimenting	Negotiation	Scheduling
Clarity	Focus	Networking	Self-confidence
Collaboration	Friendliness	Non-verbal communication	Self-management
Commitment	Generosity	Inspiration	Self-motivation
Confidence	Goal setting	Observation	Self-starter
Conflict management	Humility	Open-mindedness	Selflessness
Constructive feedback	Humour	Optimism	Sensitivity
Cooperation	Idea exchange	Patience	Stress management
Coordination	Imagination	Persistence	Teamwork
Coping	Initiative	Persuasion	Time-management
Critical observation	Innovation	Planning	Tolerance
Cultural intelligence	Insight	Positive reinforcement	Trust
Curiosity	Integrity	Prioritising	Verbal communication
Decision making	Introspection	Professionalism	Versatility
Delegation	Lateral thinking	Project management	Written communication
Dependability	Listening	Public speaking	